# **Simulated Assessment Task 1.2 – Family or Carer Briefing Document**

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| **Dear Volunteer.**  Thank you for agreeing to participate in the candidate’s assessment.  The candidate’s assessment includes a role-play activity in which you will take part.  To fulfil your role in the activity, review this Briefing Document carefully. Discuss any queries you may have about this document with the candidate’s assessor or training organisation.  *Thank you very much, and have a good day.* |

## **Your Role**

You will act as Abigail, the niece and carer of Abraham, a client at Lotus Compassionate Care. The candidate will act as Abraham’s support worker.

There will be one other volunteer who will act as:

* Abraham

## **Volunteer Instructions**

### Before the activity

1. Read this *Briefing Document* and other relevant simulated documents. The candidate’s assessor will also walk you through these documents.
2. Raise any questions or concerns you may have about this document or the role-play activity with the candidate’s assessor.

### During the activity

1. Have this *Briefing Document* with you during the role-play activity.
2. Participate in the role-play discussion. Follow the cues and scripts provided in the *Discussion Guide* section of this document.

## **Background**

### Lotus Compassionate Care

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| Lotus Compassionate Care is committed to providing high-quality care and support to people with disability, seniors, and their carers living in the Cascade Peak Community.  You can read more about the organisation by clicking on the link below:    © Harvard Management Institute Pty Ltd.  *(Username: newusername Password: newpassword)* |

### Case Study - Abraham

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| **SCENARIO**  C:\Users\abigail.c\Documents\2 - Transition Developments\Individual Support\Subject 1\6 - Images\Abraham Chatzkel.jpg  Abraham is a new client at Lotus Compassionate Care.  Abraham never married and has no kids of his own. Before moving to the centre, Abraham stayed with his niece, Abigail, her husband, Jacob, and their two daughters. Abigail is a stay-at-home mother, taking care of Abraham and her two kids.  Abigail’s husband recently accepted a job in a different state and moved there with the rest of the family. Abraham does not want to move with them and prefers to spend the rest of his life in his hometown, where he has spent most of his life.  Because of this, Abraham, Abigail, and Jacob decided that it will be best for Abraham to move to Lotus Compassionate Care where he can be fully cared for.  Due to the distance, Abigail now visits Abraham at Lotus Compassionate Care three times in a month. |

## **Scenario**

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| **SCENARIO**  After reviewing Abraham’s individualised care plan and relevant policies and procedures, the candidate is now ready to meet with him and his family/carer, Abigail.  In this meeting, the candidate will review and confirm with them the support requirements, goals, needs, and preferences recorded in Abraham’s Care Plan. |

## **Role Play Discussion Guide**

**General Disposition**

* The candidate will take you and Abraham to a private room to chat.
* Throughout this task, you must do the following:
  + Stay beside Abraham.
  + Speak slowly and clearly.
  + Allow Abraham and the candidate to finish their statements or questions – do not interrupt either of them when they are speaking.
  + Stay consistent with the scenario. Do not introduce new elements that may interfere with or add to the existing scenario (e.g. stating that Abraham has fallen recently, stating that you cannot continue visiting Abraham, etc.).
  + Refrain from making unnecessary remarks during the discussions.
  + Use minimal body language.

**The candidate will confirm Abraham’s support requirements**

* The candidate will discuss Abraham’s support requirements in several aspects of daily life.
* The candidate will ask you if the support requirements discussed are correct
  + You must confirm that they are correct
* The candidate will ask for your feedback or insights on the support requirements discussed
  + You must confirm that you have no further feedback

**The candidate will confirm Abraham’s preferences**

* The candidate will discuss Abraham’s preferences in several aspects of daily life.
* The candidate will ask you if the preferences discussed are correct.
  + You must confirm that they are correct
* The candidate will ask for your feedback or insights on the preferences discussed.
  + You must say you have no further feedback.

**The candidate will confirm Abraham’s other needs and preferences**

* The candidate will ask you about Abraham’s other physical needs and preferences
  + You must respond that all the major ones have been discussed already
* The candidate will ask you about Abraham’s other sensory needs and preferences
  + You must respond that Abraham prefers cooler temperatures, but not too cold.
* The candidate will ask you about your other cultural needs and preferences
  + You must respond that they just need to make sure his religious needs are met

End of Briefing Document